

WEDDINGS

Planning and designing a wedding should not be a daunting task. At Handy Special Events, our dedicated event specialists are here to help you stress less and Celebrate more. Having Saskatchewan's largest event rental product inventory helps to ensure that your dream wedding will be as unique and distinctive as your love for one another!



Our team of event rental consultants and onsite event management will ensure that your wedding is a success no matter what level of support you need! We offer FREE consultation services to help you Dream and Plan your perfect wedding day. We can assist in simply organizing décor and catering rentals up to being hired to professionally manage your wedding. We can also coordinate the following services:

- Organizing décor and event rentals
- Personalized wedding design
- Full day of services; including on-site management of timelines and other vendors and service providers
- Customized wedding décor
- Set-up and tear-down services
- Delivery and pick-up services

DESIGN AND CONSULTATION

Located at 2642 Millar Ave Saskatoon you will find our massive 7000 SQ. FT. showroom filled with displays, designs, and our consultants. Our showroom is open 6 days a week and walk-ins are always welcome (after-hours appointments can be made to help coordinate large groups/committees). We provide consultation and design services at no charge. Whether you make an appointment or simply pop by we are happy to assist you.

Dreaming is a big part of wedding planning. We have been helping happy couples bring their dream wedding to reality for over 30 years and would love to share our expertise with you, let us help you dream, plan and celebrate.

A few things you might want to have on hand for us to help you dream at your consultation would be:

- Fabric or color swatches you are going to use
- Items you already have and wish to incorporate into your event
- Phone/camera- Yes, you are allowed to take pictures in our showroom and of your rental items
- Pinterest boards are encouraged! Any pictures or visual inspiration that you have found are always helpful

EVENT SERVICES

Our consultants not only have an eye for design, but also for detail. We do not package our services together, but rather let you choose which services you need for your event. When deciding on rental services, you have the following options:

Floor Plans & CAD Drawings

We can design CAD drawings to advise on the best layouts to maximize space and sightlines.

Delivery &/or Pickup

For your convenience we can provide you with delivery, pickup, or both!

Set up & Tear Down

Sometimes you just need a helping hand and our event team can provide just that! From simply folding the napkins, to setting up the entire look, our team is trained to provide phenomenal service from ceremony to reception.

After the cake has been cut and the bouquet has been tossed, the last thing you want to do is take off chair covers and scrape dishes. Let our tear down crews take care of the mess so you don't have to!

Day of Services & Event Coordination

We offer a unique perspective when it comes to your wedding ceremony and reception décor set up because we've been there with you! Having one of our event specialists provide day of services can be a life saver for brides who have done 99% of work. Day of services and Event Coordination can include set up/tear down of décor, instructing family members, volunteers, or venue staff on décor placement, vendor & venue communication and coordination, and act as the go to person on site to make sure everything runs smoothly.

For More Resources:

See our Planning Guide resource to learn more about planning your wedding from how much space is needed for guest seating to dance floors, or how much wine to expect for cocktail hour.

WEDDING FAQ'S

Why rent when I can buy?

Renting your decor has a ton of perks! When you rent, you save money, time and have access to a knowledgeable rental consultants professional advice.

Do you deliver and pick up out of town?

Yes, we are able to deliver and pick up your rentals from anywhere in Saskatchewan. All deliveries and pickups are subject to additional fees.

Do I have to wash my linen and clean my dishes?

One of the many perks of renting is that we do all the dirty work for you! When you do a linen rental with us, we provide you with laundry bags to safely pack up your used linens for their return. For all dishware, glassware and flatware rentals, we kindly ask that the dishes are scraped free of food and rinsed with clean water prior to packaging them back up in the plastic crates provided for safe and easy transport.

Can I pick-up my own rentals?

Yes! We allow all rentals to be picked up. Please ensure that you have the appropriate vehicles and straps for hauling your items.

Can I see how my rentals will look together?

We offer a consultation room that allows our clients to see a complete vision of all their rentals together. Equipped with backdrop hardware and 3 types of tables, we work with you to bring your vision to life by pairing linens, centerpieces and different chair options.

If I want something that I don't see available, what are my options?

With over 5000 unique rental products, we will be sure to have an alternate option to create your dream! If there is not an option available for you, we are more than happy to discuss a custom order.

WEDDING FAQ'S

What does my Rental Protection Plan (damage waiver) cover and can I decline it?

Your rental protection plan (damage waiver) is 12% of your total rental cost and is automatically added to the contract at the time of reservation. Since all events are different and unpredictable, a damage waiver will cover all those accidents that may occur such as a dropped glass or a coffee or wine spill! The damage waiver will not cover any abuse or neglect to the rentals this includes candle wax, marker or mold from improper storage of items. If the rental protection plan (damage waiver) is declined, it must be done prior to the rental items being picked up. The client is responsible for paying a full replacement cost on all damaged rental items if any signs of abuse or neglect is noted.

Do I pay a deposit and how does it work?

A refundable security deposit of approximately 25% is required on rental items (some rental items security deposits vary). Your deposit will be paid at the time of booking and guarantees your order, however it does not act as a damage deposit. We accept debit, credit or cash for all deposits. Once your rental items have been returned, accounted for and in good order, we refund your deposit back to you by the same means it was paid by.

When should I book my rentals?

Our rental inventory is extensive but we do sometimes run out of specific items! In order to get the best variety and ensure availability, a quote can be done 10-12 months in advance and a rental contract should be made approximately 4-6 months in advance.

When and where do I pick-up my rentals?

Your items are available for pick up from Monday, Tuesday, Thursday, Friday 8:00am to 5:30pm, Wednesday 9:00am to 5:30pm, and Saturdays 9:00am to 5:00pm. All items are to be picked up from our showroom location at 2642 Millar Ave in Saskatoon, Sk.

Do my rentals come with instructions?

We provide our clients with easy to follow, thorough instructions for most of our rental products that you may need some help in using! Items such as backdrops, concession or catering rentals and small tents all include instructions in order for you to get the most out of our rental product.

WEDDING FAQ'S

What is your cancellation policy?

An Administration Fee of 5% (minimum \$25.00) will be applied to any cancelled order, provided we have received cancellation notice at least 2 weeks prior to the delivery or customer pick-up date. A 50% charge applies with less than 2 weeks' notice of the delivery or customer pick-up. Orders cancelled with less than 48 hours' notice prior to the delivery or customer pick-up date are subject to a 100% cancellation charge. 100% cancellation charge applies for any orders which have been staged (which means that the truck has been loaded or the order has been prepared), or cancelled on delivery at the customer's site regardless of equipment delivered.

Orders adjusted with less than 48 hours' notice prior to the delivery or customer pick-up date are subject to a \$25.00 adjustment fee. Some exceptions apply pending labor involved to adjust order. 45 days' notice is required on all tents/concession/amusement/subcontracted equipment. Some exceptions apply. Refunds are not issued for rental items returned unused.

Can I contact you after hours?

Absolutely! We provide an after hours phone service that connects you to one of our managers should you require immediate assistance with your rentals.

When do I need to confirm my order?

All orders are to be confirmed at least 2 weeks prior to the date of your event. This allows ample time to add, change or cancel any items on your rental contract without penalty.

What happens if my rentals get damage/broken while at my event?

By paying the rental protection plan, any accidental damages are covered. Signs of abuse or neglect will not be covered by the rental protection plan and it is the responsibility of the client to pay in full for any replacement costs.